

Charlene Farrell
590 EL DORADO DRIVE
SONOMA CA 95476

Sep 12th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a customer of Sonic.net. Over the many years I have lived at this location, I have never had a provider as reliable as Sonic. I had to call Comcast several times for different glitches in connectivity and interruptions in service, including my land line connection. I have never had problems with Sonic connectivity. When my modem went out, Sonic replaced it rapidly. Access to their customer service team is prompt, and the individuals are knowledgeable, respectful, and eager to provide helpful service. The competition that Sonic provides raises the bar of internet access to a high standard of integrity and excellence. I hope that you will vote against deregulation that will diminish competition within this field.

Charlene Farrell